

# DISCOUNT TWO-WAY RADIO REPAIR FORM



**Please mail this form along with your radio(s) to:**

Discount Two-Way Radio  
Attn: Repair Department  
555 W Victoria St.  
Rancho Dominguez, CA 90220

Date

First Name

Last Name

Company Name

Street Address

City

State/Province

Zip/Postal Code

Country

Phone

Fax

Email

To expedite your repair order so we can get your radios back to you as fast as possible please approve the amount we have your permission to charge for the repairs and enter your payment information on this form. **If your radio(s) are under warranty there will be no charge and you do not need to enter payment information.**

Finally, please select the Brand and Repair Level of the radio(s) you are sending in, enter the serial number and indicate what problems it is experiencing. You can see which repair level your radio is in on page four of this form. Our repairs are flat rate and there is no charge for shipping so you will always know how much your repair bill will be ahead of time.

**Note: We do not repair HAM, CB, Amateur, Family, GMRS/FRS, Marine or Aviation radios. Additionally, we are unable to repair Intrinsically Safe Radios. Please do not send them in.**

**Return Shipping Options:**

Ground (Free)

2nd Day Air (\$20)

Next Day Air (\$35)

I authorize Discount Two-Way Radio Corporation to charge up to the following amount to repair the radio(s) have entered below and sent in for repair.

**Printed Name**

**Amount Authorized**

**Signature:**

**Payment method**

New Credit Card

Expiration

Card on file ending in

Enclosed check  
number

Enclosed Purchase Order  
(your account must already be set up for NET30 terms)

[Go to ups.discounttwo-wayradio.com](https://ups.discounttwo-wayradio.com) to get your pre-paid UPS label to send in your radio(s) for repair

## Radio Information

Brand			Model
Serial			Repair Level
Under Warranty	Yes	No	Price

### Accessories Sent in with Radio

Battery	Belt Clip	Antenna	Charger
Other			

### Issue

No Transmit	No Receive	Poor Receive / Static
Poor Transmit / Short Range	Broken PTT Switch	Dead Radio
Bad Battery / Please Analyze	Case/Antenna Jack Broken	Broken Volume/Channel Knob
Other		

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